Thura Tun

www.thuratun.de | hallo@thuratun.de

Frankfurt am Main, Germany

Professional Experience

Goethe University Jun 2024 – Present
IT Administrator

- Central point of contact for professors and scientific staff regarding all IT-specific inquiries.
- Management of Microsoft 365 cloud services and Exchange mailboxes, including technical support for users.
- Administration and technical support of HPC clusters to assist scientific research projects.
- Planning and execution of a comprehensive Windows migration, including technical supervision of student assistants.

Campana & Schott Aug 2022 – Feb 2024
Senior IT Professional

- Provided 1st and 2nd level IT support in a corporate environment.
- Responsible for the administration of Microsoft Azure, Exchange, and M365.
- Installation, configuration, and maintenance of hardware, software, and network components.
- Onboarding of new colleagues through IT inductions and provisioning of workstations.

Self-employed Jul 2022 – Present
Freelance QA Tester

- Conducted systematic functional and exploratory testing for web and mobile applications across various devices.
- Precise documentation and reporting of technical bugs for quality assurance.
- Close collaboration with development teams to verify bug fixes and optimize software quality.

Education

CANCOM Aug 2019 – Jun 2022
IT Specialist for System Integration

- Successful vocational training with a focus on IT support and hardware asset management.
- Installation and setup of server hardware as well as regular system maintenance.
- Completed various IT training courses for professional development.

Wilhelm-Merton-Schule 2018 – 2019
Secondary School Certificate (Realschulabschluss)

Yangon University 2015 – 2016
Chemistry Studies *Myanmar*

Certificates

- ITIL 4 Foundation
- Microsoft Certified: Azure Fundamentals (AZ-900)

Skills

Administration	:	System Administration, Microsoft Azure, Exchange & Microsoft 365
IT Support	:	1st & 2nd Level Support, Troubleshooting, Hardware Installation
Quality Assurance	:	QA Testing (Apps & Web), Bug Documentation
Languages	:	German - Fluent, English - Fluent, Burmese - Native